



Listed below are ExecuCar/SuperShuttle Phoenix Sky Harbor International Airport rates to and from the **JW Marriott Desert Ridge Resort**, along with the arrival and departure procedures.

AIRPORT RATES:

- ExecuCar exclusive sedan service can be provided: (*accommodates up to 3*)
Airport "Will Call" (Curb side) Arrivals: **\$79.00 per sedan**
Airport Arrivals include Meet & Greet: **\$105.00 per sedan**
Airport Departures: **\$79.00 per sedan**
- ExecuCar SUV service can be provided: (*accommodates up to 5*)
Airport "Will Call" Arrivals: **\$103.00 per SUV**
Airport Arrivals include Meet & Greet: **\$129.00 per SUV**
Airport Departures: **\$103.00 per SUV + 18% gratuity**
- ExecuCar ten (10) passenger van service can be provided:
Airport Arrival Meet & Greet: **\$176.00 per van**
Airport Departures: **\$134.00 per van**
- ExecuCar fourteen (14) passenger Sprinter service can be provided:
Airport Arrival Meet & Greet: **\$231.00 per sprinter**
Airport Departures: **\$176.00 per sprinter**

Starting Jan 10, 2019 Sky Harbor has added an airport fee of \$2.68 to each sedan and SUV, and \$3.48 to all Executive vans and Sprinters on airport arrivals only.

SUPERSHUTTLE VAN SHARED RIDE RATES:

| | |
|---------|---|
| \$25.00 | 1st person each way Shared Ride; \$19 each add 'l person + 18% gratuity |
| \$59.00 | Nonstop van for 1-3 passengers + 18% gratuity |
| \$78.00 | 7 Passenger Exclusive Van + 18% gratuity |

SPECIALTY CHARTER VEHICLES AIRPORT & CHARTER RATES:

| | |
|---------------------------|---|
| <i>33 pax Mini Coach</i> | <i>\$130.00 per hour (min. 3 hours)</i> |
| <i>54 pax Motor Coach</i> | <i>\$160.00 per hour (min. 4 hours)</i> |

(Coach Prices are all inclusive. Excluding Airport or Golf course transfers where a \$25 baggage handling fee is added)

Mini Coaches can make (2) roundtrips within the 3 hour minimum if needed.

Motor Coaches can make three (3) roundtrips within the 4 hour minimum if needed.



ARRIVAL PROCEDURES:

Arrival Instructions: Meet and Greet Service

Deplane and follow the signs to Baggage Claim.

Your Driver will greet you at the bottom of the escalators in front of baggage claim with your last name or group name on an electronic tablet. The Driver will help with your baggage and escort you to the vehicle.

If you did not receive a text with your driver name and cell number, and you cannot locate your driver, please call ExecuCar dispatch **480-403-5028**.

We only combine passengers together that are arriving on the same flight.

Arrival Instructions: Will Call Service

Deplane and follow the signs to Baggage Claim.

After collecting luggage, if you have not received a text with your driver name & cell number or haven't received a call from the driver, please call our ExecuCar representative at: **480-403-5028 or 1-800-410-4444**.

Please give agent your name and/or confirmation number. (If you are riding with other passengers, please wait until everyone has collected their luggage and are ready to walk out together before the one designated passenger calls in.)

After calling, (Driver will tell you which door number to exit). Cross over to the middle island. The driver will meet you at the "***courtesy and prearranged***" designated area of the outer curb.

DEPARTURES PROCEDURES:

ExecuCar and SuperShuttle vehicles will post up at the main hotel entrance. 5 minutes prior to your scheduled pick up time. ExecuCar departure pickups are booked two (2) hours prior to the flight departure time, unless requested otherwise. SuperShuttle Shared ride has a 15 minute pick up window which is posted on the reservation confirmation.

We combine passengers together within a 15-minute grouping or at your time request.



CANCELLATION POLICY:

We understand your travel plans may change. With that in mind, ExecuCar has a very simple cancellation policy: regardless of whether you made your reservation online or via our 800 number, just give us a two-hour notice prior to your scheduled pickup time for sedans and SUVs reservations and we will give you a full refund. For 10 passenger Van or Sprinter we need a 24-hour notice. Please call **602-232-4600**

WAIT TIME POLICY:

Wait Fees are incurred when the customer is unable to meet the driver at the pre-arranged scheduled time and the vehicle's operator must wait for more than 10 minutes to provide service. Wait fees are charged at the vehicle operator's discretion.

OVERSIZED AND EXTRA LUGGAGE POLICY:

Our luggage policy closely follows that of airlines. For each passenger, two checked bags (e.g. suitcase, duffel bag) and two carry-on items (e.g. diaper bag, laptop case, backpack, or purse) ride free!

Extra fees may apply, outside of those listed.

For Group bookings, we will need in an excel spread sheet:

- Passenger Name
- Passenger Cell number
- Arrival Date
- Arrival Airline and Flight #
- Arrival Time
- Departure Date
- Departure Airline and Flight #
- Departure Time

You will receive a credit card authorization form, once it is completed and returned along with a manifest, if applicable, we set up a temporary direct bill account. It takes 1-3 days for our corporate office to approve the direct bill; afterwards we book the transfers and send you the reservation confirmations.

Contact:

HELEN TARAN | EVENT TRANSPORTATION MANAGER

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