

Palliative Care Models

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Palliative Care

- Who
- What
- When
- Where
- Why
- How

Who

- Patients
 - Pain and Suffering
 - Chronic
 - Life limiting
- Providers
 - Physicians
 - Nurses
 - Others

What

- Palliation (comforting) of symptoms
- Physical suffering
 - Pain
 - Dyspnea
 - GI symptoms
- Existential suffering
 - Anxiety
 - Agitation
 - Depression

When

- Whenever pain and suffering occur
- Acute pain
- Chronic pain

Where

- Hospitals
 - Palliative care units?
- Nursing Homes
- LTACs
- Outpatient

Why

- Relieve suffering
- Improve quality of life
- Decrease length of stay
- Control cost per case
- Case management tool
- Improve satisfaction surveys
- Reduce mortality statistics
- Regulatory mandate

How

- Nurse
- Physician consultant
- Team
- Vendor

Nurse Model

- Case management model
- Moves the patient along
- Cost savings
- With or without relief of suffering
- Variable impact on patient/family satisfaction

Physician Consultant

- Relief of suffering model
- Case management model
- Independent practitioner
 - No cost to hospital, unless....
- Improved patient/family satisfaction

Palliative Team Model

- Relief of suffering model
- Case management model
- Management and salary cost to hospital
- Improved patient/family and staff satisfaction
- Improved statistics
- Who is on the team?

Who is on the team

- Palliative physician
- R.N.
- A.R.N.P.
- Social worker
- Chaplain
- Case manager
- Manager

Vendor Model

- Contracted palliative physician
- Contracted palliative team
- Combinations
 - Independent palliative physician
 - Hired nurses and support team

Referrals

- Specialized care
 - Dementia units
 - Trauma rehab
- Outpatient services
- Home Health
- Hospice

Measuring Outcomes

- Patient/family satisfaction
- Case management
 - Length of stay
 - Utilization of resources
 - Cost savings
- Mortality

Physician Qualities

- Calm
- Courage
- Skill

Cautions, Tips

- Not a Pain Clinic
- Not an Addiction Clinic
- Not a Sickle Cell Clinic
- Palliative Services are holistic
- Patient screening

Palliative Care Program

- Relieves suffering
- Promotes best environment of care
- Improves patient/family satisfaction
- Cost savings
- Improved hospital statistics

Thank you